



EXPECTATIONS *for Interior Painting*

We believe that transparency is key to a successful painting project. From the initial consultation to the final brushstroke, we prioritize clear communication to set the right expectations every step of the way. By being upfront and honest, we ensure that you're fully informed about the process, timeline, and costs involved. This commitment to transparency not only builds trust but also guarantees a smoother experience and exceptional results. Let us take the guesswork out of your next painting project.



WHAT WE DO:

- ✓ Need us to patch up any holes or cracks before we begin your paint job? We are more than happy to do so; however, we do try our best to minimize dust from this process but cannot promise the elimination of all dust.



- ✓ We also patch all nail and screw holes unless a nail or screw remains in the wall at the time of painting. We believe in leaving each job site as we found it (or cleaner if possible); however, our specialty is painting, so please do not expect a professional level of cleaning.



- ✓ As professionals, we will wear work shoes throughout the project (a safety requirement), but we are courteous feet wipers and will wipe our feet when needed.



- ✓ Painting interior surfaces often requires the temporary rearrangement of large-sized appliances and furniture. We are willing to assist you in moving these items; however, we are not responsible or at fault if items are damaged in the process (including water damage).

***this could be a situational scenario since we always want to keep our workers safe and your belongings in prime condition.*

- ✓ We will move washers and dryers out far enough to paint around. We do not disconnect wires, vents, or water lines.



- ✓ Our team will use low-tack painter's tape, paper, and plastic to protect floors, trim, and cabinets. If the low-tack painter's tape causes any sort of damage, this is not a liability of Renew Painting LLC, but it is an indicator that the surface has a failed finish.

WHAT YOU CAN DO:

- ✓ Make [at least] one of your outdoor hose spigots available and easily accessible during the project.
- ✓ Allow access to an on-site bathroom during the project.
- ✓ Allow us to utilize your normal trash disposal service if possible. The trash typically consists of empty paint cans and used paper and tape.
- ✓ Set your thermostat so that your internal house temperature is between 68-74°F for proper paint application.



EXPECTATIONS CONT. *for Interior Painting*

EDUCATION CORNER:

We will produce a “properly painted surface.” According to PCA Standards, a “properly painted surface” is defined as uniform in appearance, color, texture, hiding, and sheen. It is also free of foreign material, lumps, skins, runs, sags, holidays, misses, or insufficient coverage. It is also a surface free of drips, spatters, spills, or overspray caused by the painting contractor’s workforce. In order to determine whether a surface has been “properly painted” it shall be examined without magnification at a distance of thirty-nine (39) inches or one (1) meter, or more, under finished lighting conditions and from a normal viewing position.

Renew Painting shall correct deficiencies in its workmanship to conform to the definition of a “properly painted surface” as defined above.

“Latent damage” is due to conditions beyond the control of the painting contractor. This damage is caused by conditions not apparent at the time of initial painting. “Latent damage” and “damage caused by others” shall be repaired by Renew Painting upon receiving a change order (additional request for work to be done, which we will need to charge for) from the client. Renew Painting will proceed with the repair upon receiving acceptance of its proposal and approval to proceed from the contracting entity as outlined in this expectation.

The contractual work is job and item-specific. In no case shall Renew Painting be responsible for “damage caused by others” or “latent damage” as herein described.